



## FACT SHEET

### LOCATION

Located in the heart of Singapore's business and historic district, just 20 minutes from Changi International Airport and a five-minute train ride on the Mass Rapid Transit (MRT) from Orchard Road.

### **ACCOMMODATION**

- ◆ 3 Storeys – 103 Suites

<u>Suite Category</u>	<u>Total Available</u>	<u>Room Size (sq m)</u>
Courtyard	47	58 - 67
Palm Court	37	60 - 79
Personality	12	60 - 79
Grand Hotel	5	133 - 156
Sarkies	1	263
Sir Stamford Raffles	1	259

- ◆ Total number of bedrooms with a king-size bed each - 71
- ◆ Total number of bedrooms with two queen-size beds each - 32
- ◆ Subject to availability, we also have non-smoking and wheelchair-accessible suites
- ◆ 24-hour concierge service
- ◆ Airport limousine
- ◆ All major credit cards accepted: American Express/ Visa/ MasterCard and JCB

### **IN-SUITE FACILITIES**

- ◆ Original 14-foot ceilings and common Verandah
- ◆ Each of the Courtyard, Palm Court, Gallery and Personality suites are divided into 4 areas: a parlour & dining area leads into the bedroom and on to the dressing area and en-suite bathroom
- ◆ The Grand Hotel suites feature a parlour, two bedrooms, pantry and a private balcony.
- ◆ The Sarkies and Raffles suites each comprise a parlour, dining room, two bedrooms, pantry and a private balcony.
- ◆ Elegant period furnishings including oriental carpets arranged on teak floors
- ◆ Individually controlled air-conditioning

- ◆ Service call button (for the Raffles Butler)
- ◆ 24-hour personalised service of a Raffles Butler
- ◆ 24-hour Room service
- ◆ Two colour television sets, with remote control
- ◆ Over 25 Cable Television channels including CNN, CNBC, HBO, ESPN, Channel News Asia, Singaporean and Malaysian channels and local teletext facilities
- ◆ Mini bar/refrigerator
- ◆ Hair-dryer
- ◆ Overhead fan
- ◆ 2 International Direct Dial telephone lines and an additional line for computer modem or fax hook-up facility
- ◆ Safe deposit box
- ◆ Bedside remote control panel
- ◆ Daily newspaper delivery
- ◆ Daily turndown service
- ◆ Slippers, bathrobe, valet stand and private dresser
- ◆ Laundry and dry cleaning
- ◆ In-suite Directory of Services
- ◆ Baby sitting service on request

### **SAFETY AND SECURITY**

- ◆ For added security, all guest room doors are provided with double lock, safety latch and eye viewer.
- ◆ Smoke detector and sprinkler in each guest room
- ◆ Emergency button on guestroom phone

## FACILITIES & SERVICES

- ◆ Raffles Amrita Spa
- ◆ 24-hour Executive Centre
- ◆ Gymnasium and swimming pool
- ◆ Pool bar
- ◆ Jubilee Hall theatre playhouse
- ◆ Raffles Hotel Museum
- ◆ Sir Charles - Flowers for the Gentleman
- ◆ 15 distinctive restaurants and bars
- ◆ In-house chocolatier at Thos S B Raffles
- ◆ Over 40 specialty shops at Raffles Hotel Arcade
- ◆ Extensive tropical gardens and courtyard
- ◆ 8 indoor and outdoor function areas
- ◆ Greeting service

## RESTAURANTS & BARS

- ◆ **Ah Teng's Bakery** - Delicious homemade pastries, cookies, cakes and other sweet treats are the highlights of this cosy café. Perfect for an early morning "cuppa", Ah Teng's provides patrons with a warm and inviting atmosphere.

**All Day Dining** : 7:30 am – 10:00 pm  
(Sun - Thur)  
7:30 am – 11 pm  
(Fri - Sat)

**Dress Code** : Casual

- ◆ **Bar & Billiard Room** - Established in 1896, the Bar & Billiard Room has a decidedly masculine flavour with its high ceiling and two original billiard tables from the turn of the century. An international buffet is served for lunch and dinner on weekdays while a lavish brunch is offered on weekends.

With a fine selection of single malts, cognacs, champagnes, ports, sherries, chocolates, coffee and Cuban cigars, it's no wonder the Bar & Billiard Room is also known as the Connoisseur's Haven.

**Lunch** : 11:30 am – 2:00 pm  
(Mon – Sat)

**Dinner** : 7:00 pm – 10:00 pm  
(Mon – Sat)

**Brunch** : 11:30 am – 3:00 pm  
(Sunday)

**Cocktail** : 11:00 am – 12:00 mn  
(Daily)

**Dress Code** : Smart Casual

- ◆ **Empire Café** - The ambience of Singapore's cafes and coffee houses popular in the 1920s provide the setting for the Hotel's casual dining restaurant. The food is an eclectic blend of international staples and local favourites.

**All Day Dining** : 11:30am – 10:00 pm  
(Sun - Thurs)  
: 11:30am – 11:00 pm

**Dress Code** : Casual

- ◆ **Gazebo Bar** - Lounge beneath large shady umbrellas in the serene tropical setting for snacks and partake of invigorating cocktails such as the legendary Singapore Sling, special creation Cad's Alley (a vodka-based and very refreshing beverage), or enjoy a glass of sparkling wine from the wide beverage list from Gazebo Bar.

**Cocktails** : 11:00 am – 10:30 pm  
(Daily)

**Snacks** : 11:00 am – 10:30 pm  
(Sun – Thu & PH)  
11:00 am – 11:00 pm  
(Fri, Sat & Eve of PH)

- ◆ **Long Bar** - Home of the Singapore Sling, the earthy décor of this two-storey bar was inspired by Malayan plantations in the 1920's. In addition to almost every alcoholic and non-alcoholic concoction imaginable, the bar also serves traditional pub favourites that are available for both lunch and snacks.

In the evenings, a band performs a selection of contemporary and popular hits.

**Hearty Snacks** : 12:00 nn – 6:00 pm  
(Daily)

**Tapas** : 6:00 pm – 10:00 pm  
(Daily)

**Cocktails** : 11:00 am – 12:30 am  
(Sun – Thu, & PH)  
11:00 am – 1:30 am  
(Fri – Sat & Eve of PH)

**Dress Code** : Casual

- ◆ **Long Bar Steakhouse** - The steakhouse offers grilled prime cuts of Australian and US beef, quality seafood and a tantalising selection of cold and hot appetisers.

**Dinner** : 6:30 pm – 10:00 pm  
(Sun – Wed)  
6:30 pm – 11: pm  
(Thu – Sat)

**Dress Code** : Smart Casual

- ◆ **Raffles Creamery** - Introducing Cold Marble Teppanyaki, a new concept of indulgence featuring a specially designed marble top for a personalised blend of ice cream creations. Choose from over 30 flavours of high quality homemade ice cream, sherbet and a medley of toppings. Fruit smoothies, milkshakes and

freshly squeezed fruit and vegetable juices are also available on the menu.

**All Day** : 11:00 am – 10:00 pm  
(Sun – Thu)  
: 11:00 am – 11:00 pm  
(Fri, Sat, Eve of PH)

- ◆ **Raffles Courtyard** - For an unforgettable experience amidst swaying palms and lush tropical gardens, savour alfresco dining at its best with the finest ocean-fresh seafood selections prepared a la minute in light Mediterranean flavours typical of the French Riviera. A perfect haven for romantic and friendly gatherings under the stars.

**Dinner** : 6:30 pm – 10.00 pm  
(Daily)  
**Dress Code** : Casual

- ◆ **Raffles Grill** - An aura of timeless elegance sets the tone for the Hotel's formal dining room. The cuisine is light and innovative, characterised by a blend of classical and contemporary French cuisine complemented by service that is attentive yet discreet.

**Lunch** : 12:00 nn – 2:00 pm  
(Mon – Fri)  
**Dinner** : 7:00 pm – 10:00 pm  
(Mon - Sat)  
**Dress Code** : Smart Casual

- ◆ **Royal China** - A top international Chinese restaurant operator based in London, it is well-known for its signature dishes such as lobster noodles, crispy duck in pancake, roast suckling pig and traditional dim sum items.

**Lunch** : 12:00 nn – 2:45 pm  
(Mon – Sat)  
11:00 am – 2:45 pm  
(Sun & PH)  
**Dinner** : 6:00 pm – 10:30 pm  
(Daily)  
(Closed from 3 – 5pm)  
**Dress Code** : Smart Casual

- ◆ **Seah Street Deli** - A typical New York-style delicatessen located in Singapore's oldest and finest Hotel. The unique menu features a selection of American sandwiches, entrees and salads. The portions are decidedly generous and the service remarkably friendly.

**All Day Dining** : 11:00 am – 10:00 pm  
(Sun, Tue - Thu)  
11:00 am – 11:00 pm  
(Fri, Sat & eve of PH)  
Closed (Mon)  
**Dress Code** : Casual

- ◆ **Tiffin Room** - The décor and ambience of this quaint restaurant reflect the Hotel's glory days at the turn of the century. A Tiffin Curry Buffet featuring traditional Northern Indian specialties and Asian favourites is served for lunch and dinner. The Tiffin Room also serves buffet breakfast and high tea daily.

**Breakfast** : 6:30 am – 10:30 am  
**Buffet Lunch** : 12:00 nn – 2:00 pm  
**High Tea** : 3:30 pm – 5:30 pm  
**Buffet Dinner** : 7:00 pm – 10:00 pm  
(Daily)  
**Dress Code** : Smart Casual

- ◆ **Writers Bar** - Located in the lobby of the Hotel, this bar honours the literary luminaries who have stayed at the Hotel or written about it.

**Cocktails** : 11:00 am – 11:00 pm  
(Daily)  
**Dress Code** : Smart Casual

- ◆ **Shinji by Kanesaka** – Enjoy the cult-status Kanesaka style of sushi in a cosy and intimate ambience. Edomae sushi techniques combines with novel ideas offer the ultimate pairing of rice and premium fish, reflecting the 2-star Michelin chef's pursuit of the perfect sushi.

**Lunch** : 12:00 nn – 3:00 pm  
**Dinner** : 6:00 pm – 10:30 pm  
(Daily)  
**Dress Code** : Smart Casual

## EXECUTIVE CENTRE

A comprehensive range of business services is available to residents around the clock.

### Services Available

- ◆ Internet Access
- ◆ Facsimile
- ◆ Typing
- ◆ Photocopying
- ◆ Package Shipping
- ◆ Word Processing
- ◆ Dictation
- ◆ Datapool Services
- ◆ Equipment and Video Conferencing Facilities can also be arranged

The Executive Centre operates 24-hours daily and is located on the 2<sup>nd</sup> storey of the Bras Basah wing.

## SPA

Raffles Amrita Spa derives its name from the ancient Sanskrit legend in which, from the beginning of time, Hindu deities searched for amrita, an elixir that would give them external youth. Exclusively for the use of Raffles Hotel residents, the full service spa, located on the third level of the main building, features a full range of face and body care and luxurious couple rooms designed for relaxing spa therapy with your partner in complete privacy.

**Spa** : 10.00am – 9.00pm  
(Daily)

**Gym & Swimming Pool** : 06.00am – 11.00pm  
(Daily)

### Services Available

- ◆ Luxurious Outdoor Swimming Pool (depth of 1 to 1.5 meters)
- ◆ Two Outdoor Jacuzzis
- ◆ The Pool Bar offering full beverage service and all day dining between 7.00am to 7.00pm.
- ◆ Fully equipped gymnasium with treadmills, stationary bicycle, and a universal multi-station, and free weights.
- ◆ Massage Services
  - Swedish Massage
  - Aromatherapy Massage
  - Lavender Dreams Massage

## RAFFLES HOTEL ARCADE - DIRECTORY OF SHOPS

### **Art, Antiques & Furnishing**

- ◆ Armani Casa (#01-33/34)
- ◆ Artfolio (#02-25)
- ◆ Elliott's Antiques (#02-13)

### **Fashion & Accessories**

- ◆ A.P.C. (#02-08)
- ◆ Bin House (#02-30)
- ◆ British India (#01-08)
- ◆ Coloc Tailor (#02-29)
- ◆ CYC - The Custom Shop (#02-12)
- ◆ Front Row (#02-09)
- ◆ Golden Silk (#02-11)
- ◆ Laichan (#02-10)
- ◆ Louis Vuitton (#01-16/17)

### **Gifts & Collectibles**

- ◆ Jim Thompson Thai Silk (#01-07)
- ◆ Lotus Arts De Vivre (#01-28)
- ◆ Molton Brown (#01-26)
- ◆ Raffles Hotel Shops (#01-01/02/03)
- ◆ Tiffany & Co. (#01-05/06)

### **Services**

- ◆ Beauty @ Genesis (#02-33/34)
- ◆ Jill Lowe (#02-37)
- ◆ Jack Custom Tailors (#02-32)
- ◆ Choeur Hair Salon (#02-23)
- ◆ Decléor (#02-26)
- ◆ Head-Quarters Salon (#02-35)
- ◆ L'Essenza - The Essence of Lifestyle (#02-27)
- ◆ My Beauty Hub Training Centre (#02-27A)
- ◆ Nailphile (02-24)
- ◆ Raffles Hotel Museum (#03-07)
- ◆ Sir Charles - Flowers for the Gentleman (#01-35/36)
- ◆ Catering Sales Office (#03-10)

### **Timepieces & Jewellery**

- ◆ Belmont Jewellery (#01-27)
- ◆ Elliott & Carmen Fine Jewellery (#01-11)
- ◆ Kim. T Fine Jewellers (#02-07)
- ◆ Jaeger-LeCoultre (#01-12)
- ◆ The Hour Glass (#01-13/14/15)

### **Gourmet & Wine**

- ◆ Thos S B Raffles (#01-30/31)

<b>FUNCTION ROOMS</b>
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Function Rooms	Floor Area (Ft)	Seating Capacity					
		Theatre Style	Classroom	Boardroom	U-Shaped Seating	Reception	Banquet
<b>Level 1</b>							
East India Rooms	2394	150	80	54	62	180	120
Palm Garden	-	-	-	-	-	350	-
The Lawn	3712	250	-	-	-	300	-
<b>Level 3</b>							
The Ballroom	3600	350	250	70	126	350	260
Casuarina Suite A	1482	100	60	30	36	120	60
Casuarina Suite B	2166	200	100	54	62	150	120
Jubilee Lounge	442	30	-	20	19	30	20