

Dear Valued Partner,

Greetings from sunny Oman!

At Six Senses Zighy Bay, we love to experiment, innovate, grow and always strive to bring our guests the best possible experience on their getaways.

With that in mind, this summer from June 10, 2019 the resort will see some upgrades and refurbishments in the following areas:

- 1. The Main, Spice Market and Summer House kitchens will be enhanced.
 - The Main kitchen, which serves both Spice Market and Summer House, will be refurbished in phases over 3 months and will be back in full swing on September 1, 2019.
 - The Spice Market open kitchen will also be expanded into a full live kitchen for guests to experience the flavors of Arabia come alive every night.
 - In the first phase, the main and Spice Market kitchens will undergo renovation. During this period, Spice Market will remain closed and breakfast and dinner will be served at Summer House.
 - In the second phase, the Summer House kitchen will undergo renovation. Summer House will remain closed for this period and Spice Market will once again serve breakfast and dinner.
 - During the daytime, all the outlets at the heart of the house Spice Market, Summer House and Zighy Bar will be closed to ensure guests are not disturbed.
 - Sense on the Edge will open for lunch every afternoon and will offer an international a la carte menu. This will be a first as this amazing venue is usually open for dinner only. The new menu offers guests another dining option over these months as well as a spectacular view of Zighy Bay. In the evening the restaurant will continue to offer its signature cuisine.
 - Villa 1, The Private Reserve, will serve as an alternative to Mezzaria. We want ensure guests have access to a beachside lunch service as well as a stretch of pristine beach nestled against the mountainside.
 - Going into the winter, the kitchen will be able to offer fresh and exciting menus and new dishes thanks to the upgrades. Our chefs are very excited for another opportunity to wow.
- 2. The Chaica's kids club will be moved to near the Al Feetean's teens club to create more fun for children and added ease for parents.
 - Both clubs will be moved to a temporary facility within the resort from the 10th of June till the 30th of August 2019 and will still be as active and interactive as always.
 - Kids will be able to have all the fun they want as the activities offered by both the Chaica's Club and the Al Feetean's teens club will be the same over the refurbishment.
 - Babysitting service will still be offered.
 - The new Chaica's and Al Feetean's club will be ready by September 1, 2019 alongside a new Earth Lab.
 - Kids can learn and explore sustainable activities like soap making, pottery and gardening alongside all the outdoor recreations.
- 3. The saltwater pool will stay closed from June 10, 2019 until August 10, 2019.
 - Our main pool at the heart of the resort will remain open for guests.
 - In addition, the pool at Villa 1, The Private Reserve, will also be available for guests. Facing an expanse of beach, similar to that near Mezzaria, the pool and the Reserve will be the ultimate relaxation spot.
 - Once open, the Saltwater pool will offer guests the unique opportunity of floating in super-salty water which can help detoxify the body and ease muscle tension.
- 4. The main beach will also be replenished in two phases.
 - During June 10 August 10, 2019 the length of the beach south of the main beach bar, from villas 22 to 36, will have its sand replenished.
 - During August 10 September 10, 2019 the length of the beach north of the main beach bar, from villas 21 to 1, will have its sand replenished.
 - During this time vehicles and some machinery will be on the beach supporting this work.
 - Once replenished the beach will offer even more seamless access to the ocean from anywhere in the resort.



- 5. The two Retreats and the Reserve will be refurbished.
 - One Retreat (villa 36) will be out of sale for refurbishment from June 10, 2019 to August 10, 2019.
 - The other Retreat and the Reserve will be out of sale for refurbishment from August 30, 2019 to October 15, 2019.
 - Redesigned with the vision of a renowned interior design firm, the villas will be first in the resort to have a fresh aesthetic and never-before seen features at the resort.

We are aware that guests visiting us are on holiday and want to make the most of their time to find rest and relaxation. To ensure they do, we will try and allocate rooms for guests to be as far away any areas under renovation as possible, to avoid any inconvenience.

Below is some key information regarding the project:



Thank you for your understanding. Please feel free to contact us for any queries or should you need further information.

Contact person: Mostafa Abdelfattah <u>mostafa.abdelfattah@sixsenses.com</u> +971 56 2444846

Shukran,

Aaron McGrath General Manager